

Log in to Harris' TeamSupport website.

In the upper right-hand side of the screen, click on the "Submit a Ticket" button.



The Ticket Entry screen will be displayed.

**Title:** Enter a brief description of your question.

**Product:** Select the appropriate product from the dropdown.

**Severity:** Let us know the urgency of the issue

**Description:** Enter a detailed description of your questions.

Add any supporting documents that may help further explain the issue.


When complete, click on the Submit Ticket option and your call will be logged.

**Title (Subject)**

**Product**

**Severity**

**Description**

  
Drop files here or click to upload  
Images can be pasted into the description as well

